

Coach Bus Companies
Updated April 2014

These vendors have a contract with UMass Amherst:
CA11-RH-3758 see <http://www.umass.edu/procurement/commcont.html>

King Ward Coach Lines

Contact: Amy Jones
www.kingward.com
Phone: (413) 593-3939
Toll free: (800) 639-4805

Peter Pan Bus Lines

Contact: Carl Lajeunesse
www.peterpancharters.com
Toll free: (800) 243-9560 ext 1205

Transportation Services can also recommend these vendors if the contract vendors do not have availability for the dates of your trip:

Travel Kuz (Kuzmeskus)

Gill, MA
www.travelkuz.com
Phone: (413) 863-2595
Toll free: (888) 863-8048

Wilson Bus Lines

Templeton, MA
www.wilsonbus.com
Phone: (978) 632-3894
Toll free: (800) 253-5235

Post Road Stages Inc.

South Windsor, CT
<http://postroadstages.com/>
Tel: 860-644-1531
Toll free: 800-848-0223

✓ Safety

Checklist

Are you planning a bus trip?

There is more to consider than just price and convenience!

If you are purchasing a personal ticket or hiring a bus company for your group's travel, SAFETY should be a top priority. Don't risk your life or the lives of others by making an uninformed decision. Select a bus company that complies with Federal requirements enforced by the U.S. Department of Transportation's Federal Motor Carrier Safety Administration (FMCSA). Listed below are some important facts you should verify before you select a bus company to transport you or members of your group.

✓ Safety Performance History

- Check the bus company's safety performance results.

✓ Safety Rating

- FMCSA rates bus companies' safety performance. The top rating is satisfactory. Bus companies with a conditional safety rating may pose a higher risk, and companies with a final unsatisfactory safety rating should not be operating.

✓ Operating Authority and Insurance Requirements

- Bus companies charging a fee to provide interstate transportation must obtain operating authority from FMCSA.
- If the company operates a bus that is designed to transport 16 or more passengers, it must have a minimum of \$5 million in insurance coverage.

✓ Consumer Complaints

- If you want to make a safety violation complaint, call FMCSA's toll free hotline **1-888-DOT-SAFT (1-888-368-7238)** from 9:00 AM to 7:00 PM, Monday through Friday Eastern Time or visit FMCSA's consumer complaint site (<http://nccdb.fmcsa.dot.gov/HomePage.asp>).
- If you observe a safety emergency, please call 911.

You can check out the safety information and more at FMCSA's Web site:

<http://www.fmcsa.dot.gov/safety-security/pcs/Index.aspx>

**Make the choice to put safety first!
Every trip, every time.**

Think Safety:

Every Trip, Every Time.



U.S. Department of Transportation
Federal Motor Carrier Safety Administration